

Camacho, Amy

From: Brown, Jamesr
Sent: Monday, March 06, 2017 9:20 AM
To: Camacho, Amy
Subject: FW: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

James R. Brown, P.G.
Associate Director
Safe Drinking Water Branch
Water Division
U.S. EPA Region 6
1445 Ross Avenue (Mail Code: 6WQ-S)
Dallas, Texas 75202-2733
Phone: (214) 665-3175

<http://www.epa.gov/region6/water/index.htm>



From: Camacho, Amy
Sent: Wednesday, December 14, 2016 11:28 AM
To: Brown, Jamesr <brown.jamesr@epa.gov>
Cc: Ngo, Kim <Ngo.Kim@epa.gov>
Subject: FW: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Here ya go. ☺ Latest update as of this morning....

From: John Williams (LDH-OPH) [<mailto:John.Williams@LA.GOV>]
Sent: Wednesday, December 14, 2016 11:09 AM
To: Camacho, Amy <camacho.amy@epa.gov>; Jacinta Gisclair <Jacinta.Gisclair@la.gov>; Jennifer Kihlken <Jennifer.Kihlken@LA.GOV>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>
Cc: Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; Moore, Jessica <Moore.Jessica@epa.gov>; Jie Gu <Jie.Gu@la.gov>
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Amy,

Jacinta and I visited the site yesterday around 1:00 pm, and met with the Owner/Operator, Mr. Frank Mangano. We reinstalled the pressure recorder at the well, at a secured location. In the event of a pressure related complaint the recorder will be reviewed to confirm it, and its significance. In the event there are no pressure complaints, the recorder's data will be reviewed every 30 days, until we are satisfied that the problem has been resolved, or at least the water supply has demonstrated that it can be operated in a reliable manner.

A grossly oversized peristaltic chemical feed pump is being used for chlorine addition, making chlorine adjustment very difficult. We will see that this deficiency is addressed.

On the plus side, pressures and chlorine residuals taken at the well and in the distribution system were all satisfactory.

Mr. Mangano reported that has contacted Timmy Lemoine, LRWA Circuit Rider. They have scheduled a meeting in the next 2 weeks. I will contact Timmy and see if we can't speed this along.

Jacinta will work-up a Memo regarding yesterday's findings, which she will share.

We will keep the group up to speed with future developments.

John

John G. Williams, P.E.
Deputy Chief Engineer – Field Operations
Engineering Services DHH/OPH
1450 Poydras St., Suite 1273
New Orleans, LA 70112
Office - 504-599-0112
Fax - 504-599-0200



From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]

Sent: Tuesday, December 13, 2016 9:29 AM

To: John Williams (LDH-OPH); Jacinta Gisclair; Jennifer Kihlken; Amanda Laughlin; Caryn Benjamin

Cc: Stephen Tassin (LDH); Moore, Jessica; Jie Gu

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Okay, thank you John for these updates. I have already shared with Jim. We appreciate much your and LDH's assistance with this complaint!

-Amy

From: John Williams (LDH-OPH) [<mailto:John.Williams@LA.GOV>]

Sent: Tuesday, December 13, 2016 9:28 AM

To: Jacinta Gisclair <Jacinta.Gisclair@la.gov>; Camacho, Amy <camacho.amy@epa.gov>; Jennifer Kihlken <Jennifer.Kihlken@LA.GOV>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>

Cc: Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; Moore, Jessica <Moore.Jessica@epa.gov>; Jie Gu <Jie.Gu@la.gov>

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

I plan on being on-site at 1:00 as well.

John

John G. Williams, P.E.
Deputy Chief Engineer – Field Operations
Engineering Services DHH/OPH

1450 Poydras St., Suite 1273
New Orleans, LA 70112
Office - 504-599-0112
Fax - 504-599-0200



From: Jacinta Gisclair
Sent: Tuesday, December 13, 2016 9:15 AM
To: John Williams (LDH-OPH); Camacho, Amy; Jennifer Kihlken; Amanda Laughlin; Caryn Benjamin
Cc: Stephen Tassin (LDH); Moore, Jessica; Jie Gu
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Jie and I were able to make a site visit to Country Club yesterday.
I contacted the operator at 2:30 pm to meet us at 3:30 pm, he was unable to meet us and was not able to have a representative meet us. We will be issuing a violation due to inability of the operator to respond within one hour.

We were able to speak to several tenants, there were inconsistencies regarding the pressure reports for Sunday, December 11, 2016.
Of the 8-10 tenants that we were able to speak to, about 50% stated that there was a loss of pressure (down to a trickle) on Sunday and 50% stated that they did not experience any problems.
I was not able to determine a pattern or line issue that could contribute to the inconsistencies in reports. None of the tenants were willing to give their names or contact information due to fear of retaliation from the landlord.

The pressure yesterday was consistently 25-30 psi throughout the park.

I have an appointment with the operator/landlord at 1 pm to reinstall the pressure recorder at the well site. It will be left there until we are able to determine the cause of the problems and ensure corrective actions have been effective.

Jacinta M. Gisclair, P.E.
Regional Engineer
LDH/OPH Engineering Services - Region 9
Phone: (985) 871-1283
jacinta.gisclair@la.gov

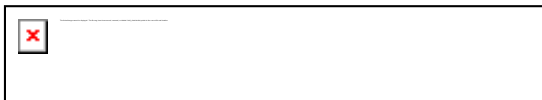
From: John Williams (LDH-OPH)
Sent: Monday, December 12, 2016 3:46 PM
To: Camacho, Amy; Jennifer Kihlken; Jacinta Gisclair; Amanda Laughlin; Caryn Benjamin
Cc: Stephen Tassin (LDH); Moore, Jessica
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Yes, Jacinta will provide an update of findings after her visit this afternoon.

Additionally, the pressure recorder was removed at the request of the owner. Our plan is to reinstall the pressure recorder, maintaining it on-site indefinitely, or the problem has been identified/resolved.

John

John G. Williams, P.E.
District I Engineer
LDH/OPH Engineering Services
1450 Poydras St., Suite 1273
New Orleans, LA 70112
Office - 504-599-0112
Fax - 504-599-0200



From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]
Sent: Monday, December 12, 2016 3:18 PM
To: John Williams (LDH-OPH); Jennifer Kihlken; Jacinta Gisclair; Amanda Laughlin; Caryn Benjamin
Cc: Stephen Tassin (LDH); Moore, Jessica
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Hi John and All –

So Jim received another call from Mr. Falco summarized below after I provided him your update – thank you:

This is exactly what Mr. Falco told me today when I spoke with him. He said there was a pressure drop on Sunday, 12/11/2016, below 10 psi. He's pleading for someone to come out and inspect the water system even though he's been evicted recently and doesn't live there anymore.

So, can Jacinta or whoever can, please provide an update after her visit this afternoon?

Thank you,
Amy

From: John Williams (LDH-OPH) [<mailto:John.Williams@LA.GOV>]
Sent: Monday, December 12, 2016 2:35 PM
To: Camacho, Amy <camacho.amy@epa.gov>; Jennifer Kihlken <Jennifer.Kihlken@LA.GOV>; Jacinta Gisclair <Jacinta.Gisclair@la.gov>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>
Cc: Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; Moore, Jessica <Moore.Jessica@epa.gov>
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Correction: Jacinta is trying to investigate this afternoon.

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District I Engineer
LDH/OPH Engineering Services
1450 Poydras St., Suite 1273
New Orleans, LA 70112
Office - 504-599-0112
Fax - 504-599-0200



From: John Williams (LDH-OPH)
Sent: Monday, December 12, 2016 2:30 PM
To: 'Camacho, Amy'; Jennifer Kihlken; Jacinta Gisclair; Amanda Laughlin; Caryn Benjamin
Cc: Stephen Tassin (LDH); Moore, Jessica
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Jacinta reported today that they have received complaints of a loss of pressure incident that occurred yesterday morning. Jacinta has a secured pressure recorder in place at the well. She plans on investigating the complaint tomorrow. The pressure recorder should tell us if a loss in pressure did occur, and if so, how significant it was. We will keep you posted on what we find.

John

John G. Williams, P.E.
District I Engineer
LDH/OPH Engineering Services
1450 Poydras St., Suite 1273
New Orleans, LA 70112
Office - 504-599-0112
Fax - 504-599-0200



From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]
Sent: Monday, December 12, 2016 1:24 PM
To: Jennifer Kihlken; Jacinta Gisclair; Amanda Laughlin; Caryn Benjamin
Cc: Stephen Tassin (LDH); John Williams (LDH-OPH); Moore, Jessica
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Good Afternoon!

Jim just wanted me to check in to see if you all had any other updates with the system to provide him since last week since his eviction, should Mr. Falco call.

Thanks,
Amy

From: Jennifer Kihlken [<mailto:Jennifer.Kihlken@LA.GOV>]
Sent: Thursday, December 08, 2016 11:00 AM
To: Jacinta Gisclair <Jacinta.Gisclair@la.gov>; Camacho, Amy <camacho.amy@epa.gov>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>
Cc: Ngo, Kim <Ngo.Kim@epa.gov>; Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; John Williams (LDH-OPH)

<John.Williams@LA.GOV>; Moore, Jessica <Moore.Jessica@epa.gov>

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Jacinta, Thank you for following up on this.

Amy, I am sorry for the delay. We had water committee yesterday and were tied up all afternoon.

Thanks, Jen.

Jennifer D. Kihlken, P. E.

Deputy Chief Engineer – Field Operations

LDH/OPH Engineering Services

707-A East Prien Lake Rd

Lake Charles, LA 70601

Office – 337-475-3231

Fax – 337-487-3222

www.ldh.la.gov/safedrinkingwater

www.ldh.la.gov/engineering

www.ldh.la.gov/drinkingwaterwatch

From: Jacinta Gisclair

Sent: Thursday, December 08, 2016 10:25 AM

To: Camacho, Amy; Jennifer Kihlken; Amanda Laughlin; Brown, Jamesr; Caryn Benjamin

Cc: Ngo, Kim; Stephen Tassin (LDH); John Williams (LDH-OPH); Moore, Jessica

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

I spoke to Mr. Mangano, the operator, yesterday. He has not made contact with LRWA. I am re-forwarding him the contact information today.

Attached please find an email regarding the investigation of the sewage complaint performed by Region 9 San Services. The plant is 25,000 gpd and the current complaint is regarding individual trailer connections. I have only seen evidence of the plant overflowing on November 4, 2016, the plant was pumped out on November 7 and I have seen no issues at the plant since that time.

Jacinta M. Gisclair, P.E.

Regional Engineer

LDH/OPH Engineering Services - Region 9

Phone: (985) 871-1283

jacinta.gisclair@la.gov

From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]

Sent: Wednesday, December 07, 2016 11:09 AM

To: Jennifer Kihlken; Amanda Laughlin; Brown, Jamesr; Jacinta Gisclair; Caryn Benjamin

Cc: Ngo, Kim; Stephen Tassin (LDH); John Williams (LDH-OPH); Moore, Jessica

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Thank you so much Jen. Also, can LDH provide the status of the below questions:

- Status of LRWA coming out to the system to provide assistance to chlorinate properly? Was a visit conducted yet?
- Did LDH find out anything regarding Mr. Falco's waste water complaint?

Thank you again,

Amy

From: Jennifer Kihlken [<mailto:Jennifer.Kihlken@LA.GOV>]
Sent: Wednesday, December 07, 2016 11:02 AM
To: Camacho, Amy <camacho.amy@epa.gov>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Jacinta Gisclair <Jacinta.Gisclair@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>
Cc: Ngo, Kim <Ngo.Kim@epa.gov>; Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; John Williams (LDH-OPH) <John.Williams@LA.GOV>; Moore, Jessica <Moore.Jessica@epa.gov>
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

The boil advisory cleared over the weekend and has been released.

Thanks, Jen.

From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]
Sent: Wednesday, December 07, 2016 11:01 AM
To: Jennifer Kihlken; Amanda Laughlin; Brown, Jamesr; Jacinta Gisclair; Caryn Benjamin
Cc: Ngo, Kim; Stephen Tassin (LDH); John Williams (LDH-OPH); Moore, Jessica
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Hi Jennifer,

Just checking in....any updates?

Thanks,
amy

From: Jennifer Kihlken [<mailto:Jennifer.Kihlken@LA.GOV>]
Sent: Thursday, December 01, 2016 1:49 PM
To: amanda.laughlin_la.gov <amanda.laughlin@la.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Camacho, Amy <camacho.amy@epa.gov>; Jacinta Gisclair <Jacinta.Gisclair@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>
Cc: Ngo, Kim <Ngo.Kim@epa.gov>; Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; John Williams (LDH-OPH) <John.Williams@LA.GOV>
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

We are making arrangements for sampling for the boil advisory. It appears that the pressure has been maintained since the incident last Friday. Thanks, Jen.

From: Amanda Laughlin
Sent: Thursday, December 01, 2016 1:43 PM
To: Brown, Jamesr; Jennifer Kihlken; Camacho, Amy; Jacinta Gisclair; Caryn Benjamin
Cc: Ngo, Kim; Stephen Tassin (LDH); John Williams (LDH-OPH)
Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

This is already a permitted public water supply. The 300' is typically for new developments and the code also states you must tie in if you are "legally entitled". St Tammany has its own parish code which is noted below.

There is also a claim from the operator that Mr. Falco is tampering with the breaker. So, there's conflicting information from the operator and the resident.

I will defer to the regional office regarding the Boil Advisory and if samples have been submitted or not to clear the advisory.

From: Brown, Jamesr [<mailto:brown.jamesr@epa.gov>]

Sent: Thursday, December 01, 2016 1:31 PM

To: Jennifer Kihlken; Camacho, Amy; Jacinta Gisclair; Caryn Benjamin; Amanda Laughlin

Cc: Ngo, Kim; Stephen Tassin (LDH); John Williams (LDH-OPH)

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

This is the code I believe Mr. Falco is referring to.

He cited the 300 feet distance and wonders why the operator, Mr. Mangano, who he believes is not observing regulatory requirements, is allowed to continue to operate the system when they should be tied into a nearby system capable of providing potable water. Mr. Falco is very frustrated that he's been on a boil water advisory since Oct. 27, and nothing in his opinion has been to provide safe drinking water and lift the order.

James R. Brown, P.G.

Associate Director

Safe Drinking Water Branch

Water Division

U.S. EPA Region 6

1445 Ross Avenue (Mail Code: 6WQ-S)

Dallas, Texas 75202-2733

Phone: (214) 665-3175

<http://www.epa.gov/region6/water/index.htm>

From: Jennifer Kihlken [<mailto:Jennifer.Kihlken@LA.GOV>]

Sent: Thursday, December 01, 2016 1:23 PM

To: Camacho, Amy <camacho.amy@epa.gov>; Jacinta Gisclair <Jacinta.Gisclair@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>; amanda.laughlin_la.gov <amanda.laughlin@la.gov>

Cc: Ngo, Kim <Ngo.Kim@epa.gov>; Brown, Jamesr <brown.jamesr@epa.gov>; Stephen Tassin (LDH) <Stephen.Tassin@LA.GOV>; John Williams (LDH-OPH) <John.Williams@LA.GOV>

Subject: RE: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Amy,

What he is referencing below for Article 4 Section 23-402 is part of the St. Tammany Parish Code of Parish Ordinances. I did find the section in their code. I think he may be misunderstanding the requirement. The mobile home park is a public water system.

B. Connection to Potable Water System Required:

1. Any private person or political entity who/which owns, leases, or otherwise maintains or possesses control of any property which is situated in the unincorporated portion of St. Tammany Parish, and on which there is located a residence, camp, trailer coach, or any other building, structure, or establishment wherein people customarily or occasionally live, work or congregate, shall connect any such premises to a potable water system as may be required for the premises by applicable law.
2. Any private person or political entity who/which owns, leases, or otherwise maintains or possesses control of any property which is situated in the unincorporated portion of St. Tammany Parish, and on which there is located a residence, camp, trailer coach, or any other building, structure, or establishment

wherein people customarily or occasionally live, work or congregate, shall, at such person's sole expense, connect any such premises to a public water system if such public water line is situated within three hundred (300') feet of the boundary line of such premises. If such connection is not begun in the time prescribed by notice to the owner, the Parish may connect the premises to the public water system in the manner prescribed by the St. Tammany Parish Code of Ordinances §23-950.12, and assess the connection costs and fees to each owner as also provided therein. The Parish shall have all other remedies for enforcement and collection of connection costs and fees as is provided by applicable law.

Please note we don't enforce Parish Ordinances. I interpret this to mean if I am putting a mobile home on a lot and there is a water system in 300' of my property then I must connect to that water system.

Thanks, Jen.

From: Camacho, Amy [<mailto:camacho.amy@epa.gov>]
Sent: Thursday, December 01, 2016 12:27 PM
To: Jacinta Gisclair; Jennifer Kihlken; Caryn Benjamin; Amanda Laughlin
Cc: Ngo, Kim; Brown, Jamesr
Subject: FW: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Also, Mr. Falco said he reached out to Ms. Angela Gagliano in St. Tammany Parish at 985-898-2535 (algagliano@stpgov.org) this past week to follow up about the ordinance that should be applicable to his system in regards to Article 4 Section 23-402.00. Latest status on this as well?

Thanks,
Amy

From: Camacho, Amy
Sent: Thursday, December 01, 2016 12:20 PM
To: 'jacinta.gisclair@la.gov' <jacinta.gisclair@la.gov>
Cc: 'Jennifer Kihlken' <Jennifer.Kihlken@LA.GOV>; Amanda Laughlin <amanda.laughlin@la.gov>; caryn.benjamin_la.gov <caryn.benjamin@la.gov>; Ngo, Kim <Ngo.Kim@epa.gov>; Brown, Jamesr <brown.jamesr@epa.gov>
Subject: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Good Afternoon Jacinta,

I apologize, I wanted to phone you but I have no voice thanks to laryngitis so I am providing this email. Kim Ngo, my section chief over the Region 6 Drinking Water Program, asked me to follow up with you on several items in regards to water quality concerns with the Country Club Trailer Park (PWS ID#(LA1103010) made by Mr. Falco. Our branch chief, Jim Brown, continues to receive calls from Mr. Falco, with the most recent call received today. Mr. Falco complained to Jim about several issues - the pressure being down again last Friday, November 25th, a continuous slippery feel to the water, and with the recent chemical changes, a strong acidic smell that consumes his trailer that started over the weekend, remains. Does LDH have any updates/information regarding these concerns?

Also, can LDH help clarify the following questions:

- What is the status of an enforcement order? Will one be given to the operator/system?
- Status of LRWA coming out to the system to provide assistance to chlorinate properly? Was a visit conducted yet?
- Did LDH find out anything regarding Mr. Falco's waste water complaint?

Ultimately, EPA management continues to be concerned about the system with allegations being made of the operator, potentially tampering with the system (i.e. pressure), as we know is a criminal activity. The system is still not providing safe, clean water and remains on a BWA. What needs to be done to get this corrected soon, can EPA help? We appreciate your help and feedback as always and thank you Jacinta, for the work you have done with the system.

Sincerely,
Amy C.

Amy

~~~~~  
Amy V. Camacho  
Environmental Scientist  
US Environmental Protection Agency Region 6  
Drinking Water Section  
Mailing Address: 1445 Ross Ave Suite 1200, Mail Code: 6WQ-SD, Dallas, TX 75202  
Tel: 214-665-7175 || Fax: 214-665-2192 || [camacho.amy@epa.gov](mailto:camacho.amy@epa.gov)